

OBD | Biscayne Designs

OBD DIRECTORY 2025

Please use the following emails for the info you need.

Submit New PO or Update Order Info: orders@oldbiscaynedesigns.com

Please note that any changes made to an order must be received in the form of a revised PO with current date.

Status of CADs: cads@oldbiscaynedesigns.com

Changes to orders may NOT be made through the CAD department. Changes must go through the Order Department ONLY.

Samples: samples@oldbiscaynedesigns.com

You may request samples or check status of previous sample requests.

Quotes: quotes@oldbiscaynedesigns.com

All customization and price inquiries must go through our Quotes Department. No other department has access to pricing or can give pricing over the phone.

Estimated Ship Date: ESD@oldbiscaynedesigns.com

Please use this email to check the current status of your order.

Customer Service: customerservice@oldbiscaynedesigns.com

Please use this email for general product or instructional information, and/or to file damage claims. Please submit PO#, Ord#, and relevant photos when filing a claim.

Thanks!